

**ATTACHMENT A
OREGON AETNA LIFE INSURANCE COMPANY AND AFFILIATES
UTILIZATION REVIEW STATISTICS
FOR CALENDAR YEAR 2004**

TYPE OF REVIEW	Number of Cases					Number of Appeals			
	Reviewed	Approved	Partial Denial	Full Denial	Averted Admits	Approved Initial Cert	Approved Concur Review	Denied Initial Cert	Denied Concur Review
INPATIENT									
Managed Indemnity	24	22	1	1	0	1	0	0	0
Point of Service	64	58	1	5	0	1	0	0	0
PPO	245	231	11	3	0	0	0	1	0
TOTAL	333	311	13	9	0	2	0	1	0
OUTPATIENT									
Managed Indemnity	8	7	0	1	0	3	N/A	1	N/A
Point of Service	23	21	0	2	0	1	N/A	0	N/A
PPO	62	54	4	4	0	0	N/A	0	N/A
TOTAL	93	82	4	7	0	4	N/A	1	N/A
GRAND TOTAL	426	393	17	16	0	6	N/A	2	0